SuppVolunteer Role – Fish Tank Assistant

Aim: Support with the maintenance of the fisk tank based on our ward
Reporting to: Ward Clerk
Shifts: Flexible around your commitments, approx. every 2 weeks
Will this role require a DBS check? Basic due to being based on a ward
Is there a minimum age requirement for this role? Age 17
Are reasonable expenses reimbursed? Yes, speak to the voluntary services team for more information

About the ward (In-Patient Unit, IPU):
We have 23 beds available with 8 single rooms and a 4-bedded bay in each wing. Each room and shared bay have en-suite facilities and accessible gardens.
Usually, 60% of our beds are dedicated to patients with complex end of life care needs and 40% are nurse-led beds, to help relieve pressure at our local NHS hospital, Addenbrooke's.
The fish tank is based in our visitors' lounge, at the end of the ward. This is a sitting room and kitchenette area which allows visitors to come and unwind. The fisk tank creates a beautiful and relaxing focal point in the room.

For more information about our IPU go to: https://www.arhc.org.uk/supporting-you/care-services/inpatient-unit/



What you will be doing:
- Cleaning the fish tank safely (all materials and equipment provided)
- Partial water change and filter clean
- Alerting the facilities team of any materials or equipment that are running low and require re-purchasing

What will be expected of you:
A code of conduct will be available in your handbook, detailing expectations in full, these include:

- Alerting staff if you are unable to come in, with as much notice as possible
- Conducting yourself in line with our values at all times: Caring, Compassionate, Community and Excellence. Recognising when volunteering you are representing the Charity
- Maintaining strict confidentiality about those we support
- Ensuring you act in line with charity policies and guidance around safeguarding vulnerable adults and children

What you can expect from us:
An opportunity to:

- Make a difference to a *local* cause, supporting your community directly
- Use your skills to support us in a very specific way!
- Meet new people and feel part of a team
- Develop new skills and experiences to add to your CV or University application
- Receive training, induction and ongoing support and supervision
- Reimbursement of reasonable expenses

Person Specification
We ask *all* of our volunteers to act in line with relevant policies and procedures and within the boundaries of their volunteering role, asking for support if they have queries or concerns. We also expect all volunteers to act in a way which demonstrates our values.
For this role in particular we ask that you:

- Have significant experience in aquatics and aquariums (this can be at home as a hobby but you should be confident in this area)
- Are comfortable volunteering proactively, requesting support where necessary – our staff are not fish experts!
- Are comfortable being in a ward setting.

If you're interested in this role, please email or phone our Volunteer Team at:
volunteer@arhc.org.uk
01223 675872
Or apply online at: www.arhc.org.uk/join-us/volunteer-opportunities/

We are committed to inclusivity, respect, fairness, engagement and equality of opportunity for our patients and their families, our staff and trustees, our volunteers and our supporters. We value the strength that comes with difference and the positive contribution that diversity brings to our community.

Arthur Rank Hospice Charity is committed to safeguarding and promoting the welfare of children, young people and adults who draw on care and support and expects all colleagues and volunteers to share this commitment.

disability confident EMPLOYER