

## **OPEN TO ALL**

## Accessibility at the Education and Conference Centre, Arthur Rank Hospice Charity, Cherry Hinton Road, Shelford Bottom, Cambridge CB22 3AB

Our **Education and Conference Centre** is accessible by public transport using the **Babraham Road Park and Ride bus.** From the P&R there is a paved footpath to the Hospice which is sign posted. There is no visitor car parking at the Hospice except for Blue Badge holders or visitors who require mobility assistance. On arrival at the main Hospice entrance entry is through the automatic door. The Centre is on the first floor accessible by a lift or stairs.

## Facilities at the Centre

The Centre is on the first floor accessible by a lift or stairs and has its own reception desk for visitor sign in. The Centre is all on one level with wide doors to the meeting rooms for easy navigation and wheelchair accessibility. The rooms have natural daylight, air conditioning and there is a larger projector screen in Rooms 1-2 or in the full Conference Suite.

**Sound** - A microphone is available for Event Organisers using the full Conference Suite. There are three portable microphones available for visitors who require hearing assistance that can be used with a hearing aid (please request in advance).

**Toilets** - There are six individual toilets including one larger toilet that is accessible for wheelchairs/powerchairs with grab rails and an emergency alarm. There is also a fully accessible toilet on the ground floor near the Bistro.

**Guide/Assistance Dogs** - assistance dogs are welcome and water bowls can be provided. There is access to the courtyard garden from the Bistro.

**Catering** - Dietary requirements can be catered for, please notify your Event Organiser. Our Bistro is open to the public and is located on the ground floor.

## **Contact and Feedback**

Should you wish to discuss your requirements prior to your visit, please contact our Venue Team **venuehire@arhc.org.uk 01223 675780.** If you have any feedback about your visit, please do let us know as we are always looking at ways to improve our customer service. Our Venue Team will be pleased to assist you during your visit.

