

Role Retail Hub Clothing Merchandiser

Arthur Rank Hospice is committed to inclusivity, respect, fairness, engagement and equality of opportunity for our patients and their families, our staff and trustees, our volunteers and our supporters. We value the strength that comes with difference and the positive contribution that diversity brings to our community.

Would you like to apply for this role?

Go to <https://www.arhc.org.uk/join-us/volunteer-opportunities/>, click 'Apply Now'

Aim: To price and hang out clothing to sell within the Hub

Location: Retail Hub

Reporting to: Retail Hub Manger

Hours: Flexible

Will this role require a DBS check? No

Is there a minimum age requirement for this role? Age 18

Main Responsibilities

- Assist with the clothing section of the Hub
- Price returned clothes from other shops
- Place sizing cubes on coat hangers
- Hang out clothing on to clothing rails for sale
- Dress the clothing area to make it inviting and welcoming
- Showcase jewellery, shoes and bags in an inviting way
- Undertake any other duties as and when necessary

General Responsibilities

- Telephone/email the Retail Hub Manger as soon as possible if unable to fulfil your commitment so that replacement cover can be arranged.
- Adhere to all shop policies and procedures.
- Maintain strict confidentiality at all times.
- Be sympathetic to and be able to project the philosophy and concept of the Hospice.
- To adhere to the Volunteer policies and procedures including Health & Safety.

Benefits of volunteering in this role

- The enjoyment of meeting new people and being part of a team
- An opportunity to make a difference and support your local community
- Develop new skills and experiences to add to your CV or University application
- An opportunity to be part of a professional team and contribute to a worthwhile cause
- Training and induction relevant to the role
- Reasonable out of pocket expenses will be reimbursed

Person Specification

Applicable to all roles	Role Specific
To be non-judgemental, kind and compassionate in all your interactions both with staff, members of the public and other volunteers	You will need to be comfortable being on your feet during your shift, this is an active role
To ensure you maintain confidentiality where required	Able to make a regular commitment
To adhere to the boundaries of a volunteer role and ask your supervisor if you have queries outside of your role	
To be proactive in seeking support or supervision when needed	

The friends and support networks that are immediately created are so lovely to be a part of and supporting the charity definitely puts a smile on your face. The best part about volunteering is that you work with so many different people and every day is different. The support and guidance from managers allows you to find new skills but not forgetting to build on those already existing ones. I would strongly recommend volunteering even if it's for a couple of hours here and there because I've always been told **"Act as if what you do makes a difference, IT REALLY DOES"** and honestly it really does!' Jake, Volunteer at Cottenham Shop

