

Role - Living Well Service Creative Activities Lead Volunteer

Arthur Rank Hospice is committed to inclusivity, respect, fairness, engagement and equality of opportunity for our patients and their families, our staff and trustees, our volunteers and our supporters. We value the strength that comes with difference and the positive contribution that diversity brings to our community.

Would you like to apply for this role?

Go to <https://www.arhc.org.uk/join-us/volunteer-opportunities/>, click 'Apply Now'

Aim: Volunteers are needed to support the patients and staff through leading creative activities with a small group of patients, allowing staff to focus on specialist work

Reporting to: Life Celebration & Creative Activities Coordinator

Shifts: Tuesdays, Thursdays 11:30-12:30 – it may be quiet, dependant on each session's number of patients.

Will this role require a DBS check? Yes, enhanced against the barred list.

Is there a minimum age requirement for this role? Age 17

What is the Living Well Service (LWS)? Find out more [here](#)

The Living Well Services offers a range of support on different days. Before a patient attends, we do a holistic assessment to find out which session will suit them best. We spend time discovering what is important to them and shape their goals together, which makes a real difference to their everyday life.



Main Responsibilities

- Prepare materials from the art cupboard before the session begins and pack away the materials at the end of the session.
- Support and encourage patients to attend the session, providing more focussed support to those who need it.
- Explain how to complete an activity, recognising that the session should be unstructured, and allow patients to explore the activity in a way which is meaningful to them.

- To have conversations with patients introducing the concept of Life Celebration Work, what it may entail, and to feedback to LWS Team if the patient would like to undertake Life Celebration sessions.
- Share any feedback from the session with the LWS team if applicable.
- Liaise with Life Celebration & Creative Activities Coordinator regarding specific purchases for projects.

The session will take place in the Lounge where patients will be waiting to attend 1:1 sessions and staff may be facilitating other activities. It is unlikely that you will be on your own at any stage and staff will also be accessible in their office by the Lounge.

If a clinical group is taking place in the lounge, there is potential to use the hub room with the door closed, but staff are an open door away.

General Responsibilities

- Telephone the Hospice as soon as possible if unable to fulfil your commitment so that replacement cover can be arranged.
- To maintain strict confidentiality at all times.
- To support the Hospice in its aims and missions
- Attend or contribute to volunteer meetings whenever possible.
- To adhere to the Volunteer policies and procedures set out in your training and induction.

Benefits of volunteering in this role

- An opportunity to make a difference and support your local community.
- Develop new skills and experiences to add to your CV or University application.
- An opportunity to be part of a professional team and contribute to a very worthwhile cause.
- Training and induction relevant to the role.
- Reasonable out of pocket expenses will be reimbursed.

Person Specification

Applicable to all roles	Role Specific
To be non-judgemental, kind and compassionate in all your interactions	Ability to lead sessions confidently with little supervision or oversight once trained.
To ensure you maintain confidentiality	Comfortable talking to patients and listening actively in a 1:1 setting as this is an important part of the role.

To adhere to the boundaries of a volunteer role	Proactive, without needing direction from staff once comfortable with tasks.
To be proactive in seeking support or supervision when needed	Comfortable having difficult conversations and knowing when to feed these back to staff.

If you're interested in this role, please apply on-line. Please email or phone our Voluntary Services Team for any questions - volunteer@arhc.org.uk / 01223 675872

