



## **Open to All - Accessibility at our Education & Conference Centre, Arthur Rank Hospice Charity, Cherry Hinton Road, Shelford Bottom, Cambridge CB22 3AB**

The **Education and Conference Centre** is accessible by public transport using the **Babraham Road Park and Ride bus**. There is a paved path to the hospice from the P&R which is sign posted. We have limited car parking at the Hospice which is reserved for patients and families as well as designated spaces for Blue Badge holders or visitors who require mobility assistance.

Our Venue Hire Team will be pleased to assist you during your visit. On arrival at the main hospice entrance please enter through the automatic door. The Education and Conference Centre is on the first floor accessible by the stairs or the lift.

### **Facilities at the Education and Conference Centre**

- The Education and Conference Centre is on the first floor and is all on one level with wide doors to the meeting room(s) for wheelchair accessibility, with plenty of natural daylight and there is a larger projector screen in Rooms 1-2 or in the full Conference Room.
- A microphone is available for Event Organisers using the full Conference Room and there are three portable microphones available for visitors who require hearing assistance that can be used with a hearing aid.
- There are six gender neutral toilets including one larger toilet that is accessible for wheelchairs/powerchairs with grab rails and emergency alarm. There is also a fully accessible toilet on the ground floor near the Bistro.
- We welcome assistance dogs and dog water bowls can be provided and there is access to the courtyard garden from the Bistro.
- Dietary requirements can be catered for, please notify your Event Organiser in advance. Our Bistro is open to the public and is located on the ground floor.

### **Contact and Feedback**

Should you wish to discuss your requirements prior to your visit, please contact our Venue Hire Team **venuehire@arhc.org.uk 01223 675780**. If you have any feedback about your visit, please do let us know as we are always looking at ways to improve our customer service.