

Education and Conference Centre, Arthur Rank Hospice, Cambridge

Keeping You Safe – COVID19 Changes

Our Education and Conference Centre has now re-opened and is welcoming visitors. The changes we have made comply with Government guidelines as a COVID-19 secure venue as the safety of all staff, visitors and volunteers is our priority.

Changes we have made:

- Implemented the wearing of face masks for staff and visitors in all public areas of the Hospice and Conference Centre
- Introduced two metres social distancing with floor markings throughout the building
- Increased hygiene stations for hand sanitisation throughout the building, at entrance/exit points and in the Conference Centre for regular hand washing and practising of safe hygiene measures
- Created exclusive hire packages with social distanced seating for 15 persons with our new conference chairs with writing tablets
- Adapted our hospitality and catering offer to include served refreshments and pre-order sandwich or salad lunch boxes which are environmentally friendly
- Increased the frequency of cleaning paying close attention to multiuse contact areas
- Removed all non-essential such as stationery and mints
- Introduced NHS Test and Trace and visitor check-in with QR Code
- Training for our Conference Team on the new protocols and changes to ensure you continue to receive our exceptional customer service whilst staying safe
- Introduced flexible cancellation terms including free postponements for bookings affected by COVID19

Other changes you might also see are:

- Put in place guard screens and contactless payments in the Bistro as well as reduced the seating capacity